From: RRingg2161@aol.com@inetgw

To: Microsoft ATR **Date:** 1/28/02 7:06pm

Subject: Microsoft antitrust deal

To:Renata Hese

I'm writing this letter in response to the microsoft anti trust case that is still pending. I have to say as a consumer there's no question that Microsoft still has a monopoly on the personal computer and the verdict's established by the DOJ did little to stop microsoft from controlling the OS system market. I really think the DOJ should of done more to protect the consumer from falling into the hands of microsoft's control. My solution to this problem is that law's should be set on how pc computers are sold and what applications can be preloaded so that consumers can have more choice. If you go into a store to buy a pc obviously you going to have to buy MS windows O/S whether you like it or not. Because Microsoft control's the operating system they control the software market. Laws should be set that computers have to be sold with out the Windows system installed so that consumers can purchase the windows software they wan't not what comes on the computer. In the software market if you don't get your product's pre-installed on computers you can't compete in a fair open market. This to me is the solution to the problem and everybody want's to compete in a fair market. I hope this brings some closure to this case and everybody can win from it.

Thank You for your time.

Roy Ringgenberg